

OPERATIONS MANUAL	OPERATIONS MANUAL SECTION: 0.01.0131 Department Name: OPERATIONS Job Description: Zamboni Driver
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TITLE: Zamboni Driver

REPORTS TO: Operations Manager & Director of Operations

SUPERVISES:

ENTITY: Spectra

SUMMARY: Under direct supervision, maintain proper skating quality of the MassMutual Center Arena Ice Rink sheet.

Qualifications:

- Previous ice maintenance experience preferred
- High school diploma or equivalent GED
- Ability to function and prioritize in a fast-paced, high-stress environment
- Experience driving a Zamboni
- Strong verbal and written communication skills in the English language
- Ability to work a flexible schedule is required, including but not limited to: traditional business hours, nights, weekends and select holidays
- Must possess a valid driver's license

Essential Job Functions:

1. Operate the Zamboni to maintain the ice sheet surface. Zamboni responsibilities include changing fuel tanks, changing blades (as necessary), emptying the holding tank, and maintaining overall cleanliness of the machine.
2. Ice Maintenance (Edge & Chop at least once per shift, and as needed thereafter to maintain level edges and a smooth surface).
3. Perform general repairs and maintenance
4. Maintain the cleanliness of the dasher boards and rink glass.
5. Responsible for removing all trash accumulated during the shift, and disposing of it in the dumpster.
6. Report all accidents and/or incidents to the Operations Manager or Director of Operations.

Nonessential Job Functions:

7. Perform other duties as required.

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Procedure Page 1 of 3



OPERATIONS MANUAL	OPERATIONS MANUAL SECTION: 0.01.0131 Department Name: OPERATIONS Job Description: Zamboni Driver
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INTELLECTUAL/SOCIAL/PHYSICAL DEMANDS & WORK ENVIRONMENT:

The intellectual/social, physical demands and work environment characteristics described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Intellectual/Social Demands:

- While performing the essential functions of this job, the employee is continuously asked to multi-task under time limits. Position requires constant attention to precise details and accuracy of specified standards including: following simple to complex (more than 3 steps) instructions, and concentration which frequently extends beyond 30 minutes at a time. This position also requires constant use of interpersonal skills including but not limited to: ability to /inform staff and foster collaboration, being able to recognize and resolve conflicts, being able to openly communicate in writing and verbally with clients.

Physical Demands:

- While performing the essential functions of the job, the employee occasionally operates a zamboni; constantly moves about/around/near the ice surface before, during and after events to perform ice maintenance functions; constantly communicates with others to exchange accurate information.


Work Environment:

- The essential functions of this position are performed indoors in colder temperatures. The noise level in the work environment can range from moderate to loud during events and is minimal during non-event times.

EOE, DFWP

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<p>Effective Date: 03-26-16</p> <p>Revision Date(s): 02-26-15</p> <p>Procedure Page 3 of 3</p>	
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